

professional management of housekeeping pdf

Thomas J.A. Jones is an Associate Professor in the Hotel Management Department of the William F. Harrah College of Hotel Administration at the University of Nevada, Las Vegas. Now in its fifth edition, Professional Management of Housekeeping Operations is the essential practical introduction to the field, a complete course ranging from key principles of management to budgeting, from staff scheduling to cleaning.

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Professional Management of Housekeeping Operations

Objectives of Hotel Housekeeping The main objectives of hotel housekeeping are: To maintain overall cleanliness of the entire hotel at all times. To perform cleanliness duties most efficiently and effectively. To use good quality, safe cleaning equipment and chemicals. To manage laundry and linen. To control pests.

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